



Department of
Job & Family
Services

Ohio Child Support Payment Central

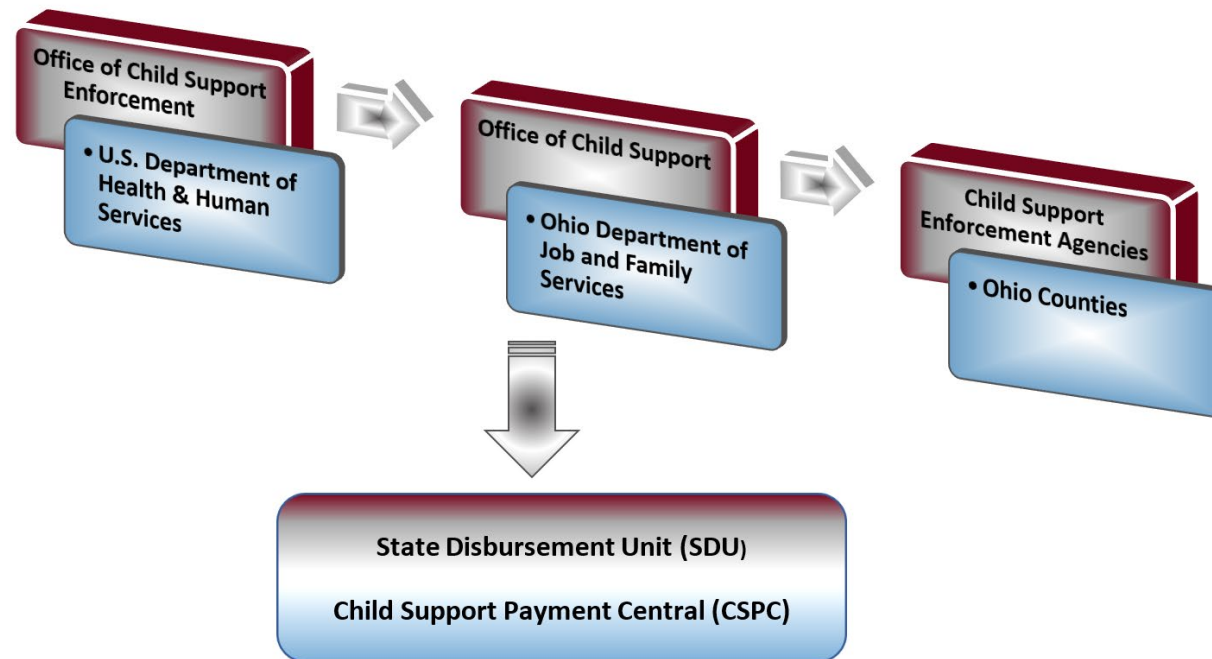
Employer Payment Options

2025

Did you know?

- Ohio has the 4th largest number of cases in the U.S.
- Employers submitted approximately 68.38% of collections FFY 2024.
- Employers collected \$1.1 billion FFY 2024.

Child Support Program



What is Ohio Child Support Payment Central (CSPC)?



What are an employer's responsibilities?

1. Begin withholding the order amount no later than the first pay period that is 14 days after the order date.
2. Send the amount to Ohio CSPC no later than 7 business days after the employee/ obligor is paid wages.
3. Report and hold lump sum payments pending confirmation of arrears owed.
4. Notify the county Child Support Enforcement Agency (CSEA) when the employer is no longer paying an employee/ obligor. Cancel all payment schedules with CSPC.

Payment Remittance



Information to Include With Payment



SOMECOMPANY
 100 Anywhere Ave
 Columbus, OH 11111-2222 0001

PAY TO THE ORDER OF Ohio Child Support Payment Central \$ 500.00

Five Hundred Dollars and ⁰⁰/₁₀₀ DOLLARS

ANYBANK, NA
 200 Anywhere Street
 Any City, OH 10000 0000

FOR See Remittance Attached *Authorized Signature*

012345678910 012345678910 0001

SOMECOMPANY		REMIT TO:		
100 Anywhere Ave Columbus, OH 11111-2222		Ohio Child Support Payment Central PO Box 182394 Columbus, OH 43218-2394		
Remittance				
Employee Name	SSN	Case Number	Court Order	Amount
John Doe	111-11-1111	7111111111	999999AND OH111	\$150.00
Sue Anybody	222-22-2222	7999999999	JP11-1111 OH760	\$350.00
Count: 2			Total:	\$500.00

Missing or Returned Check or Stop Payment

FOR SECURITY PURPOSES, THE FACE OF THIS DOCUMENT CONTAINS A COLORED BACKGROUND AND MICROPRINTING IN THE BORDER

Sample and company, Inc.
1 Address Avenue
New York, NY 10001

Sample Bank
1 Address Avenue
New York, NY 10001

1001

PAY TO THE ORDER OF *Child Support Payment Central* \$ 1,450.00

One Thousand Four Hundred Fifty and no/100 DOLLARS

MEMO *Replacement for Check 989*

Elizabeth Johnson
AUTHORIZED SIGNATURE

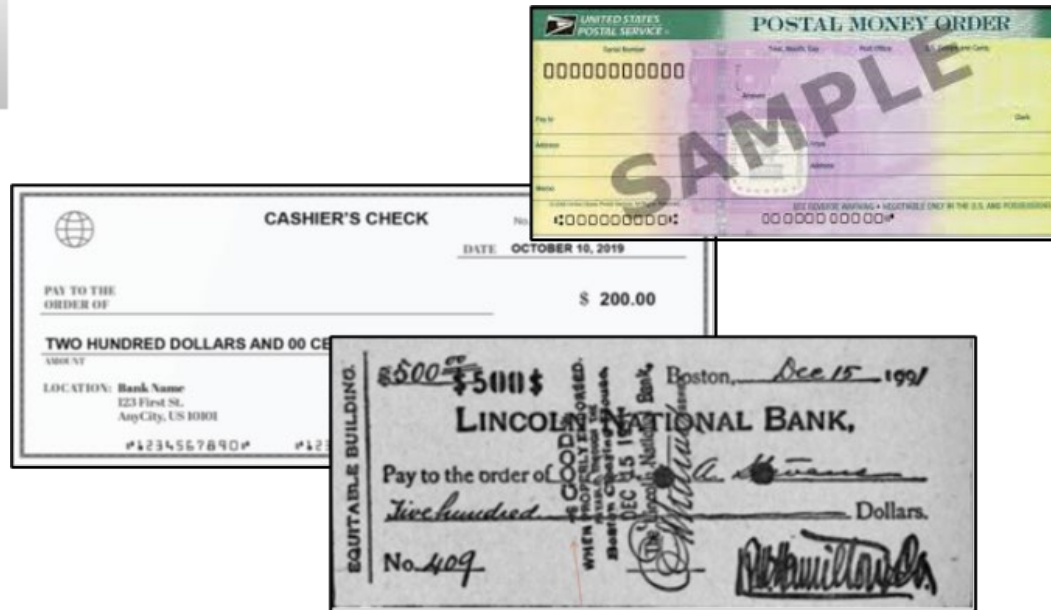
SECURITY FEATURES INCLUDED. DETAILS ON BACK

⑈00 100 1⑈ ⑆ 123456789⑆ 123456789⑈





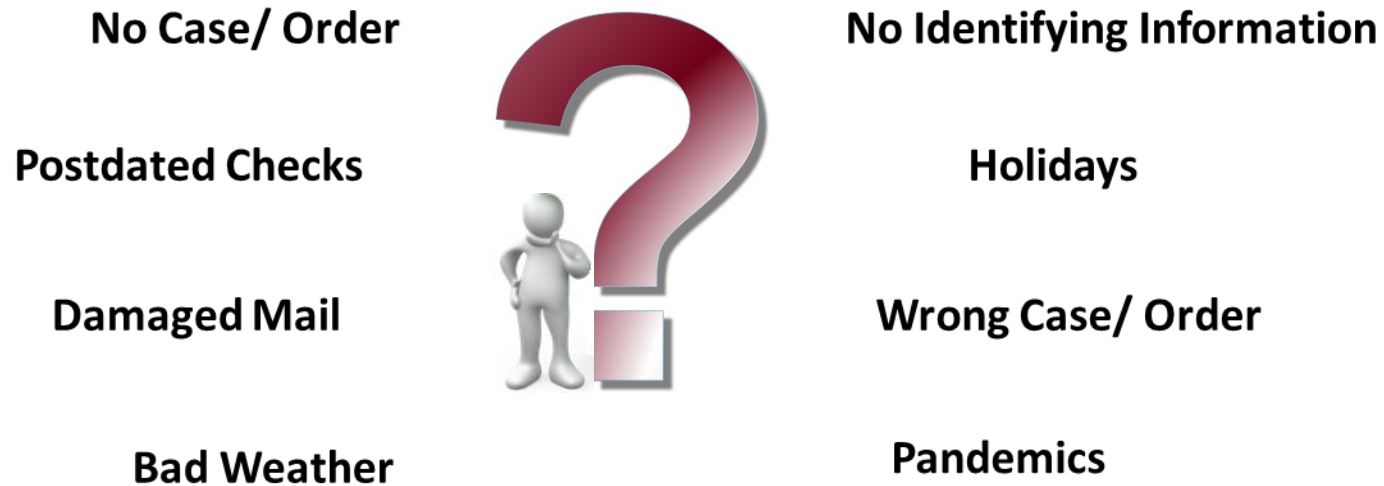
Returned Unpaid Items





Issues That Can Delay Payments

Post Office Issues





Electronic Payment Remittance

- Reduce paperwork
- Increase accuracy
- Increase reliability
- Reduce fraud
- Eliminate postage costs
- Eliminate theft



ACH Debit

- Authorize CSPC to debit your bank account for withholdings
 - When to debit
 - How much to debit
 - Whom to credit

oh.smartchildsupport.com



Ohio Child Support Payment Central (CSPC)

[Home](#)
[I Receive Support](#)
[I Pay Support](#)
[I'm an Employer](#)
[Other Payment Options](#)
[National Payment Solutions](#)
[Resources](#)

The Ohio Child Support Payment Central website provides quality customer service to individuals who receive or pay child support and employers who need assistance with the support payment process.

[I Receive Support](#)

[I Pay Support](#)

[I'm an Employer](#)

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Electronic Payment Options

Electronic Payment Options

Select Payment Method

[ACH Debit](#)
Choose this option if you want the Ohio CSPC to debit your bank account for your child support withholdings.

[ACH Credit \(EFT/EDI\)](#)
Choose this option if you plan to work with your bank, payroll company, or other entity to transmit your child support withholdings.

This Web Site Does Not Accept Payments Drawn On A Foreign Bank Account

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ACH Debit Setup

Payment Description

ACH Debit

ACH Debit is a method of electronically remitting child support payments and offers an alternative to preparing checks and remittance documents. To set up ACH Debit, please follow these steps:

1. Register an account at this web site if you are a new user or log in with your user ID and password.
2. Provide withholding information using one of the following methods:
 - a. Download and complete the [Employer Reconciliation Sheet](#), or provide us with a Microsoft® Excel file that contains each employee's last name, social security number, case, order, and withholding amount. Upload the completed sheet so the information can be validated.
 - b. Manually input each employee's information. Enter each employee's last name, social security number, case, order, and withholding amount.
3. Provide your bank account information, payment amount, payment frequency, and payment date.

The amount you authorize will be deducted from your bank account and the payment information will be sent to the Ohio CSPC.



Company Information

Registration

Create new employer record:

Employer Name *	<input type="text" value="Johnson Builders"/>
EIN	<input type="text"/>
Address *	<input type="text" value="112 State Street"/>
City *	<input type="text" value="Cleveland"/>
State *	<input type="text" value="US - Ohio"/>
Zip code *	<input type="text" value="44127"/>
Country *	<input type="text" value="United States"/>

* Required field

Contact Information

Registration

Provide your contact information:

Employer Name	Johnson Builders	
Employer Address	112 State Street Cleveland, OH 44127	
First Name*	<input type="text" value="Jane"/>	
Middle Name	<input type="text"/>	
Last Name*	<input type="text" value="Doe"/>	
Address*	<input type="text" value="112 State Street"/>	
City*	<input type="text" value="Cleveland"/>	
State*	<input type="text" value="US - Ohio"/>	
Zip*	<input type="text" value="44127"/>	
Country*	<input type="text" value="United States"/>	
Phone*	<input type="text" value="8002043892"/>	Ext <input type="text"/>
E-mail*	<input type="text" value="jane.doe@jb.com"/>	
Re-enter e-mail*	<input type="text"/>	

* Required field

We will use your e-mail address to correspond with you regarding your web site account.

User Credentials

Registration

Create User ID and Password

User ID*

Password*

Confirm Password*

Your password must be between 8 and 12 characters and must contain at least 6 letters and 2 numbers. The password must NOT contain any special characters; for example, !, @, #, \$, %. Your password is case sensitive.

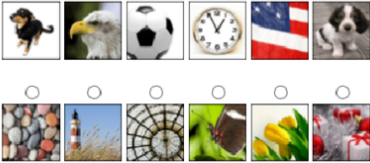
Provide a Challenge Question and Answer for Lost Password

Challenge Question*

Challenge Answer*

Choose an Authentication Image and Caption*

Authentication Image*



Authentication Caption*

* Required field



Confirmation Email

Thank You

Thank you for providing us with the contact information. A confirmation e-mail was sent to this e-mail jane.doe@jb.com.

To change your password, or update your contact information, click your name that is displayed in the upper right corner of the web pages.

Confirmation #: 9888

Use this confirmation number for contacting customer service with any inquiries regarding this transaction. Please print this page for your records.

[Continue](#)



Bank Account Information

Add Bank Account

[<< Return](#)

Bank Name*

Bank Telephone

Account Type*

Routing Number*

Account Number*

Re-enter Account Number*

* Required field

This website uses ACH Debit micro payments to verify bank account information.

Two deposits of less than \$1.00 each and a debit that equals the amounts of the deposits from OH Child Support will be made to the bank account you registered on this website. The deposits usually post within three business days. When the deposits post, access the Verify Bank Account option on this website, and enter the deposit amounts. Once you have verified the bank account, you may schedule payments 2 business days in the future.

If the amounts are not entered successfully, you will need to reenter your bank account information. The ACH Debit micro payment process will start over. **Your bank may need our ACH Debit Originator ID so we can debit your account. Please make note of our ID:**



Micro Payments

Verify Bank Account

Verify Bank Account

Bank Name	bank	Account Type	Checking
Routing Number	*****1375	Account Number	*****9999
Amount 1	<input type="text"/>	Amount 2	<input type="text"/>

Please enter the amounts deposited into your bank account. Enter the two numbers only. Do not enter decimals. For example: \$.01 should be entered as 01.



Employee Reconciliation

Reconcile Employee Information (Step 1 Of 5)

If you would like to add a new employee, please provide a minimum of two valid identifiers for the employee and the withholding amount. Then click Add. (* Required)

Last Name: SSN: Case: *
Order: * Amount: \$

Select each employee

Ohio C SPC

ACH Debit Reconciliation

Employee Last Name	SSN	Case	Order	Amount



Payment Schedule

Schedule Payment (Step 3 Of 5)

Payor Name	SSN	Case	Order	Amount
				\$225.00
				\$0.00

Total: \$225.00

You may not schedule a payment for a date less than 2 business days from verification of the micro deposits made to your account.

Step 1: Enter a payment description:

Step 2: Choose payment frequency:
-- on --

Step 3: Enter payment start date (MM/dd/yyyy):

Payment Start Date: N/A
Next Payment Date: (Calculated) N/A

Your bank may need our ACH Debit Originator ID so we can debit your account. Please make a note of our ID:

Payments will post to your employees' child support case up to three business days after it is drafted from your bank account. If the draft falls on a weekend or holiday the payment will be drafted and posted the next business day.



Additional Options

Select An Option

User Profile

- [Update User Profile](#)

Bank Account

- [Add New Bank Account](#)
- [Verify Bank Account](#)
- [Edit Bank Account](#)
- [Inactivate Bank Account](#)
- [View Bank Account Activity](#)
- [View Bank Accounts and Associated Scheduled Payments](#)

Payment Schedule

- [Schedule New Payment](#)
- [Edit Payment Schedule](#)
- [Delete Payment Schedule](#)
- [View Scheduled Payments](#)
- [Edit Employees and/or Amounts](#)

ACH Credit

- Authorize the bank to transfer funds for child support withholdings from a designated account
- Remit withholdings and payment information through the ACH network using EFT/ EDI technology



EFT/ EDI Defined

- EFT – Electronic Funds Transfer
 - Transfer money electronically from your bank account to the State’s CSPC account
- EDI – Electronic Data Interchange
 - Transmit your employees’ payment information electronically to CSPC



Electronic Payment Options

Select Payment Method

[ACH Debit](#)
Choose this option if you want the Ohio CSPC to debit your bank account for your child support withholdings.

[ACH Credit \(EFT/EDI\)](#)
Choose this option if you plan to work with your bank, payroll company, or other entity to transmit your child support withholdings.

This Web Site Does Not Accept Payments Drawn On A Foreign Bank Account

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ACH Credit Setup

Payment Description

EFT/ EDI


EFT/ EDI is the process of sending child support payments electronically through the ACH (Automated Clearing House) network. At this web site you can:

1. Verify your employees' identifying information prior to having another entity (e.g., payroll company, IT department) create and transmit an EFT/ EDI file to your bank.

OR

2. Verify your employees' identifying information and create an EFT/ EDI file to transmit to your bank.

Simply follow these steps:

1. Register an account at this web site if you are a new user or log in with your user ID and password.
2. Download and complete the [Employer Reconciliation Sheet](#) 
3. Upload the completed sheet so the information can be verified.
4. If you choose to have your EFT/ EDI file created by another entity: Provide the State's bank account information to that entity.

OR

If you choose to have your EFT/ EDI file created by this web site: Provide your payment information and create an EFT/ EDI file on this web site to securely transmit to your bank. Please contact your bank to determine their process for secure transmission of EFT/ EDI files.

Note: Your EFT/EDI file can be created in one of two ACH formats: CCD+ or CTX. Depending on how your bank processes EFT/EDI payments, submitting the file in the CTX format could result in a lower cost to you. You will need to discuss with your bank whether they accept the CTX format and how it may impact your cost.

The amount you authorize will be deducted from your bank account and the payment information will be sent to the Ohio CSPC.

ACH Credit Resources



Ohio Child Support Payment Central (CSPC)

[Home](#)

[I Receive Support](#)

[I Pay Support](#)

[I'm an Employer](#)

[Other Payment Options](#)

[National Payment Solutions](#)

[Resources](#)

Resources

[Receiving Child Support Video](#)

[Easy Child Support Payment Options Video](#)

[Employer Electronic Child Support Payment Options Video](#)

[Employer ACH Credit \(EFT/EDI\) Packet](#)

[NACHA's User Guide for Electronic Child Support Payments](#)

Contact Information

- **CSPC Website**
 - <https://oh.smartchildsupport.com>
- **CSPC Customer Service**
 - (888) 965-2676, option 3; 7:00 a.m. – 5:00 p.m. (EST); Monday – Friday
- **Ohio Child Support Employer Resources**
 - <https://jfs.ohio.gov/Ocs/employers/EmployerInformation.stm>
- Check out our “**Employer Electronic Child Support Payment Options**” video on YouTube at <https://youtu.be/NG1UJdeI4Sc>



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Questions?

Thank you!