

# FAMILY CRISIS RESOURCES

If you or your child are experiencing a life-threatening emergency, please call 911.

There are community resources to help families in crisis and PREVENT child abuse and neglect.

## TEEN/PARENT CRISIS

- **Risk of Harm to Self or Others** – Ohio Guidestone Mobile Response & Stabilization Services - Dial **988**
- **Youth committed a delinquent or criminal act** – Contact Detention Center: 216-443-8400
- **Parents unable or unwilling to care for child** – Work with family, friends, or neighbors to locate a safe, temporary option.



## BEFORE YOU DRIVE TO DCFS

**COOLING OFF PERIOD**- Spend a few hours apart in a safe location, with relatives, or with friends to calm down and gather your thoughts.

**EXPLORE OPTIONS** – Seek help from other safe adults for at least 24 hours to help you calm the situation and address immediate concerns.

**BE AWARE** – Bringing your child to DCFS will initiate an investigation, which could result in a possible neglect complaint and court involvement.

**CONTACT** – If there is no other option to keep the child and/or family safe, contact the 696-KIDS (5437) HOTLINE or local law enforcement.



Division of Children and Family Services

# FAMILY CRISIS RESOURCES

**Ohio Guidestone Mobile Response & Stabilization Services**  
Support to youth and families experiencing emotional and behavioral crises.  
Calls go through (988). 8am-8pm M-F (includes holidays).  
Ages 20 and under.

**Journey Center for Safety and Healing**  
24/7 Helpline: 216-391-HELP (4357)  
Assess and offer shelter to battered women

**Witness Victim Center**  
216-443-7345  
Services for victims and witnesses of crime

**Cleveland Rape Crisis Center**  
216-619-6192  
24/7 Hotline for crisis counseling and assistance

**Project CALM, Applewood**  
216-459-9827  
Low-risk misdemeanors, mental and behavioral health needs

**Westhaven Youth Shelter (ages 13-17)**  
216-941-0063  
24/7 Emergency teen shelter

**Bellefaire Homeless and Missing Youth**  
216-570-8010  
24/7 Homeless and missing youth hotline

**First Call for Help**  
211 or 216-436-2000  
United Way social service resources

**Cuyahoga County Division of Senior & Adult Services**  
216-420-6700  
Abuse, neglect & exploitation of older adults

**Cleveland Animal Protective League**  
Animal abuse and cruelty hotline  
216-377-1630

More resources and information  
are available at  
<https://bit.ly/FamilyCrisisResources>  
or scan the QR code.



Cuyahoga County  
Division of Children and Family Services  
3955 Euclid Ave., Cleveland, OH 44115  
216-431-4500

**Child Abuse/Neglect Hotline: 216-696-KIDS (5437)**