

All The Places You Can Go!



Transportation Resource Guide

Content provided by the Cuyahoga County Advisory Committee
on Persons with Disabilities



Cuyahoga County

WELCOME!

BENEFITS OF EXPLORING THE COMMUNITY

- Expand social circle by meeting new people
- See diverse places
- Acquire new skills and knowledge

TRAVEL TRAINING

Discover the community with assistance. Mobility Trainers and Travel Coordinators are available to help you learn to navigate buses, rapid transit, and ride-sharing services like Uber or Lyft. They can also help with biking or walking to local destinations. Gain insights into safety practices, street sign recognition, and interacting with fellow community members.

Contact:

**Greater Cleveland Regional Transportation Authority
Mobility Trainers**



216- 621-9500

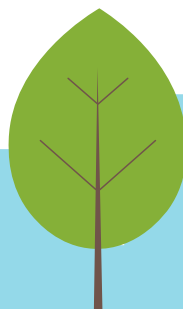
**Cuyahoga County Board of Developmental Disabilities
Travel Coordinators**



216-736-2953

COMMUNITY ENGAGEMENT

Most cities and townships have free or low-cost destinations with programs to help you be active in your community. Contact your city or township to learn what facilities and transportation are available.



TRANSPORTATION SERVICES

There are transportation services available for people with disabilities, including wheelchair accessible vehicles. The charts in this guide contain specific information for each city or township, hours of operation for transportation services, and the cost.

Please note:

- Transportation is usually available Monday through Friday during regular business hours no weekends or holidays.
- In most cases, a personal care assistant is permitted at no additional cost.
- Call in advance. There may be pre-set destinations on certain days.

GREATER CLEVELAND REGIONAL TRANSIT AUTHORITY (RTA)

All RTA buses, trains, trolleys and Healthline vehicles are ADA-compliant. Major rail stations and passenger facilities are either ADA-compliant or are on a schedule for upgrades. For more information, visit riderta.com

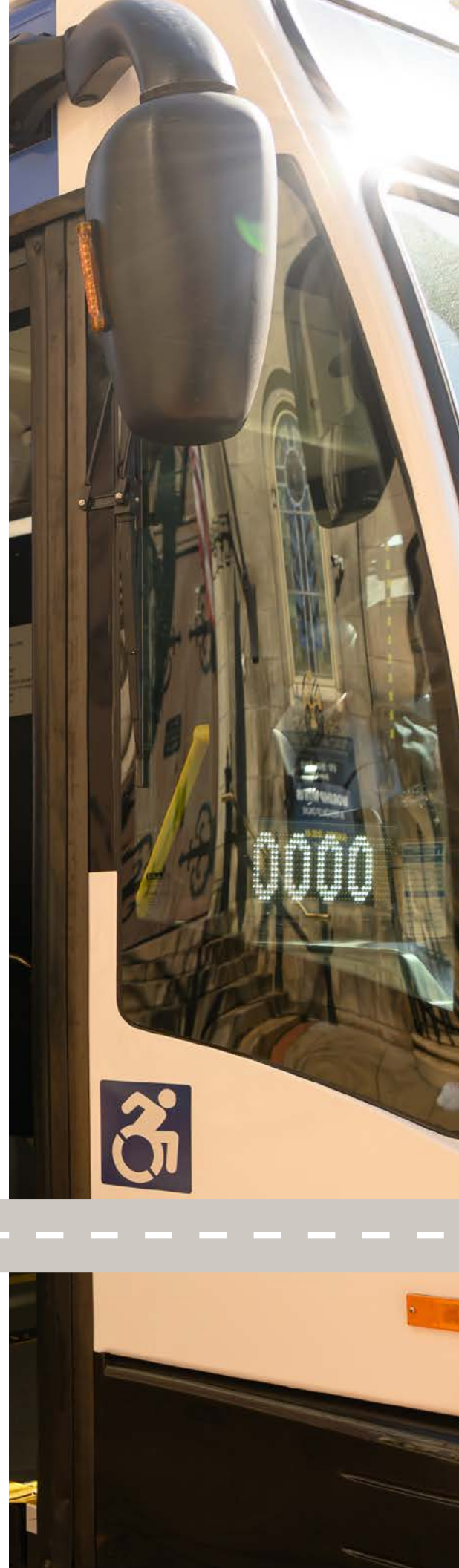
RTA Paratransit service is provided to people with disabilities who are unable to travel unassisted on the public transit system. To ride the specially equipped Paratransit vehicles, you must fill out an application which includes a section for your doctor to complete. For more information or to access the application:



216-566-5124



riderta.com/paratransit/certification



SENIOR TRANSPORTATION CONNECTION (STC)

STC is available in Cuyahoga County for residents age 60 or older, or adult residents with disabilities of any age. Many cities use the Senior Transportation Connection for their daily transportation services.

HOW IT WORKS: Once approved, you can make reservations for trips three days or more in advance. The service is available on weekdays. The routes, hours of operation, and fees are set by individual communities.

REGISTRATION PROCESS: If you are a resident of any of the communities listed, call the number provided to register with them. They will send your information to STC to be included in their system. From that point, you call STC directly to schedule trips: **216-265-1489**

COMMUNITY CONTACT INFORMATION

Bedford Parks and Recreation

440-735-6570

Broadview Heights Dept. of Human Services

440-526-4357

Brooklyn

216-635-4222

Chagrin Falls (Village Only)

440-247-5050 x2875

Cleveland Department of Aging

216-664-2833

Community Partnership on Aging:

Highland Heights, Lyndhurst, Mayfield Heights, Mayfield Village, Richmond Heights, South Euclid

440-442-2626 Ext. 244

Lakewood

216-521-1515

Maple Heights Senior Center

216-587-9602

Orange (Hunting Valley, Moreland Hills, Orange, Pepper Pike, and Woodmere)

216-831-8601 Ext. 5700

orangerec.com

Richmond Heights Recreation Center

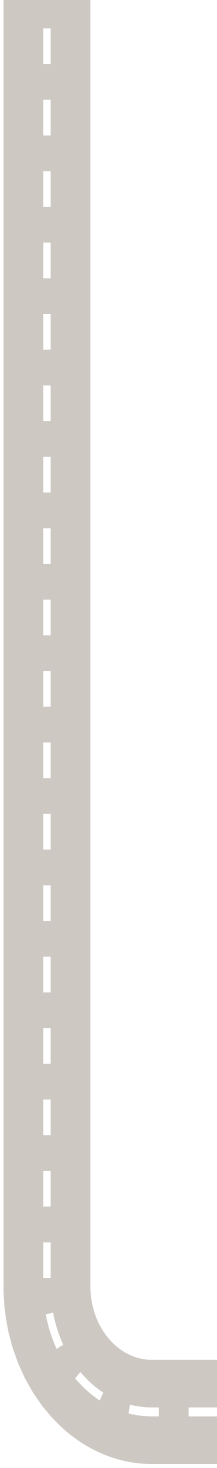
440-442-2626 x244

Shaker Heights Community Center

216-491-1360

Solon

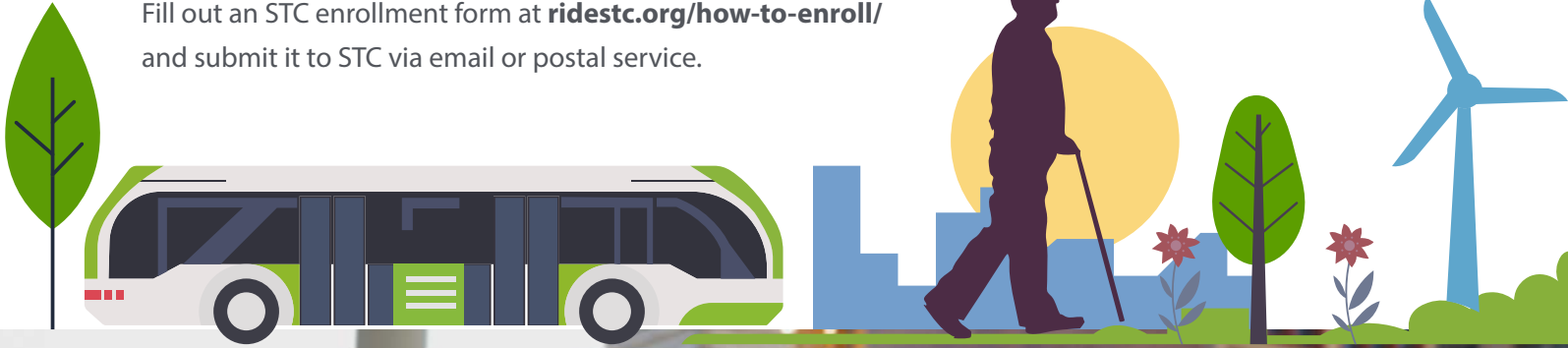
440-349-6363



If you are a resident of:

- Middleburg Heights
- North Olmsted
- North Royalton
- University Heights

Fill out an STC enrollment form at ridestc.org/how-to-enroll/ and submit it to STC via email or postal service.



COMMUNITY CONTACT INFORMATION

City **East** Suburbs

Cleveland Senior Transportation Connection (STC)

216-265-1489 / Cost: \$1.25 per trip / 8 am - 4 pm

Must register with Cleveland Department of Aging:
216-664-2833

Beachwood

216-595-3709 / Free / 8:30 am - 4 pm

Residents must register, call 24 hours in advance for trip details

Bedford

440-735-6570 / Cost: \$1 each way / 8 am - 4 pm

Residents age 60 and over. Register online, in-person, or by calling

Bedford Heights

440-786-3207 / Free / Tues. - Thurs. 8 am - 2:30 pm

Residents must register

Chagrin Falls Township

216-265-1489 / Cost: N/A / 8:30 am - 4:30 pm

Residents age 60 and over. Register over the phone. Coordinated by STC

Chagrin Falls Village

440-247-5050 / Cost: N/A / 8:30 am - 4:30 pm

Residents age 60 and over. Register over the phone. Coordinated by STC

Cleveland Heights

216-691-7377 / Donation-based / 3-5 days advance notice

Must get to/from the bus independently. Must be 60 and over. Different costs for various trips

Cuyahoga Heights Village

216-641-3505 / Cost: Free / 7:30 am - 4 pm

Residents need 24-hour notice

Euclid

216-289-2985 / Cost: \$10 yearly fee /

8:30 am - 5 pm

Residents must be Euclid residents. Weekly schedule within Euclid community

Garfield

216-475-3244 / Cost: \$3 RT / 8:30 am - 4 pm

Glenwillow

440-349-6363 / Free / 9 am - 3:40pm

Outside service area, \$5 each way

Highland Heights

440-442-2626 / Free / N/A

Residents get 2 round trips per week to scheduled events/shopping

Hunting Valley Village

216-831-8660 Ext. 5700 / Donation-based /

8 am - 4 pm

6 trips per month

Lyndhurst

440-442-2626 Ext. 244 / Cost: \$4-\$5 / 8 am - 4 pm

Residents pay \$4-\$5 depending on distance

Maple Heights

216-587-9602 / Donation-based / 9:30 am - 2:45 pm

Will not serve Cleveland

Mayfield Heights

440-442-2626 Ext. 244 / Cost: \$4-\$5 / 8 am - 4 pm

Residents pay \$4-\$5 depending on distance

Highland Hills

216-265-1489 / Cost: \$4 one way / \$8 RT. /

8 am - 4 pm

Donation for group shopping is \$1 each way

City **West** Suburbs

Bay Village

440-899-3442 / Cost: \$4 in city-\$6 outside / 8 am - 4 pm

Residents must register first before using services

Berea

440-826-4861 / Cost: \$1-\$2 / 7:30 am - 3:30 pm

Must be age 60+ or have a disability. Register over the phone. Free with resident's social security number

Brecksville

440-526-4685 / Free / 8 am - 4 pm

Register first, then call STC for medical transportation. Group travel is free

Brookpark

216-433-4136 / Cost: N/A / Mon, Tue, Thu 8 am - 3:30 pm

Brooklyn Heights Village

440-356-4436 / Free in Village / 8:30 am - 1:30 pm
\$ Outside based on distance

Fairview Park

440-247-5050 / Cost: \$1.5-\$5 / 8:30 am - 1:30 pm
Available MLK Day & Presidents Day

Independence

216-524-7373 / Cost: \$2 RT city / \$6 RT outside city / 7:30 am - 3 pm MT 7:30 am - 2:30 pm NMT

Free medical transportation

Lakewood

216-521-1515 / Cost: \$1-\$3 donation / 8:15 am - 4:30 pm

Middleburg Heights

216-265-1489 / Cost: \$1-\$3 / 8 am - 4 pm
Prices are based on distance

North Olmsted

216-265-1489 / Cost: \$1-\$3 / 8 am - 4 pm
Complete registration form on STC website to become eligible

North Royalton

216-265-1489 / Cost: \$1-\$3/ 8 am - 4 pm

Complete registration form on STC website to become eligible

Parma

440-885-8156 / Cost: \$3-\$5 donation / 8 am - 3 pm

STC will coordinate ride for doctors/hospitals in Parma

Parma Heights

440-888-4416 / Cost: \$3 suggested donation / 8:15 am - 2 pm

Must register in person. Curb-to-curb transportation for seniors and people with disabilities

Rocky River

440-333-6665 / Free (donations encouraged) / 8:30 am - 3:30 pm

Requirements- must be 60 years of age or older, a Rocky River independent resident, and have no other means of transportation

Strongsville

440-826-0800 / Cost: \$1-\$4 (Fare prices are each way) / 7:30 am - 3 pm

Must register and have a signed form on file prior so trips can be scheduled

Westlake

440-899-3544 / Cost: \$2 RT (Fare prices are each way) 8:30 am - 4 pm

Rides are scheduled in advance and are available on a first-come, first-serve basis. Riders can ride up to 4 round-trips per week

Codes

RT: Round Trip

MT: Medical Transportation

NMT: Non Medical Transportation

STC: Senior Transportation Connection



Cuyahoga County

Board of Developmental Disabilities

1275 Lakeside Avenue East
Cleveland, Ohio 44114

This guide was created by the Cuyahoga County Advisory Committee on People with Disabilities (CCACPD). Information was collected and verified in March 2024. If you find any of the information is outdated, please let us know. Call **216-698-2099** or email: communications@cuyahogacounty.gov.